

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of December 2018

C.G.No:150 /2018-19 /kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

B. Lakshminarasaiah,
T. Lingamdinne,
Rudravaram (M),
Kurnool Dt.

Complainant

AND

1. AE/O/Rudravaram
3.ADE/O/Allagadda
4. DE/O/Nandyal

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Delay in releasing of AGL service.
2. Respondent No: 2 had submitted his written submission to the Forum through Department mail where in he submitted that two transformers erected and the agriculture services were released to the complainant and other farmers accordingly .
3. The services were also cross checked in the master list maintained by APSPDCL and found that the complainant services were released on 07.10.2018 vide Sc.No's : 8411438000551,8411438000552, 8411438000553, 8411438000554, 8411438000555, 8411438000556.
4. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 28.11.2018 at 01.00 PM .
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

DESPATCHED

DATE 21/12

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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18th December 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.